

Pivotel Thuraya Satellite Phone Plans

For use with SatSleeve, XT-PRO and XT-LITE



Rate Plan	Monthly Access Fee	Monthly Included Value	Calls to Australian PSTN/Mobile/13 /1300/1800 Numbers & Voicemail Retrieval	Cost of a 2 min call before any discounts to standard numbers & standard national mobile numbers	Cost of a Standard SMS before any discounts to standard national mobile numbers:	Cost of 1MB of Data before any discounts for use solely within Australia:	Connection Fee
Pivotel Thuraya Casual Min cost over one month is \$40.	\$15	Nil	\$0.99 per minute	\$1.98	\$0.50	\$5.00	\$25
Pivotel Thuraya 30 Min cost over 24 months is \$720	\$30	\$20	\$0.99 per minute	\$1.98	\$0.50	\$5.00	N/A
Pivotel Thuraya 65 Min cost over 24 months is \$1560	\$65	\$55	\$0.80 per minute	\$1.60	\$0.50	\$5.00	N/A

Note: No minimum term on Thuraya 30 and Thuraya 65 if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.

Special calls & Value added Services

Pivotel Customer Care (1300 882 448) and Emergency Calls 000/112	FREE
Directory assistance (1223), Directory assistance with THRUconnect, International directory assistance (1225)	Charged at standard call rates plus \$2 connection fee
Calls to 1800/13/1300 numbers	Charged at standard call rates
Diversion to voicemail, Voicemail SMS notification service Calls to voicemail retrieval	FREE Charged at standard call rates
Calls to 0406 32TEST (0406 32 8378) - Thuraya 35, 70 Plan - Thuraya Casual Plan	FREE Charged at applicable satellite rates
Call Forwarding (within Australia)	Charged at standard call rates
Calls to directory assistance (123) and information services	\$2.40 per minute plus \$1.20 call connection fee



\$25 connection fee applies to the Pivotel Thuraya Casual plan. Pivotel Thuraya plans use the Thuraya Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Data is billed in 10kB increments. 1 month minimum term applies to Pivotel Thuraya Casual plan. 24 month minimum term applies to the Pivotel Thuraya 30 and Pivotel Thuraya 65 plans. Visit www.pivotel.com.au/coverage for a coverage map. A Thuraya device is required to access the Pivotel Thuraya service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost is \$40 on the Pivotel Thuraya Casual plan, which includes a once-off connection fee of \$25. Minimum cost over 24 months is \$720 on the Pivotel Thuraya 30 plan and \$1,560 on the Pivotel Thuraya 65 plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a \$50 contract waiver fee at the time the service is connected.