

New Rates Effective 1st April 2015



Pivotel Iridium Call Plans

Rates apply to Iridium Phones only.

| Pivotel Satellite Plan | Monthly access fee | Monthly included value | Satellite calls per 30 seconds | Flagfall | Unit Pricing Data | | |
|--|--------------------|------------------------|--------------------------------|----------|--|---|--|
| | | | | | Cost of a 2 min call before any discounts to standard numbers & standard national mobile numbers | Cost of a Standard SMS before any discounts to standard national mobile numbers | Number of Standard Calls If you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make: |
| Pivot 40 Min. cost over 24 months is \$960. | \$40 | \$5 | \$0.99 per 30 seconds | 40c | \$4.36 | 50c | 1 call |
| Pivot 50 Min. cost over 24 months is \$1200. | \$50 | \$15 | \$0.60 per 30 seconds | 40c | \$2.80 | 50c | 5 calls |
| Pivot 75 Min. cost over 24 months is \$1800. | \$75 | \$45 | \$0.60 per 30 seconds | 40c | \$2.80 | 50c | 16 calls |
| Pivot 99 Min. cost over 24 months is \$2376. | \$99 | \$75 | \$0.40 per 30 seconds | 40c | \$2.00 | 50c | 37 calls |
| Group 70 Min. cost over 24 months is \$1680. | \$70 | \$40 | \$0.50 per 30 seconds | 40c | \$2.40 | 50c | 16 calls |

Note: No minimum term if you choose to pay a \$100 connection fee. Minimum cost will be one month's access fee + \$100 connection fee.

Value Added Services

| Special calls & Value added Services | |
|--|--|
| Pivotel Customer Care (1300 882 448) | FREE |
| Calls to 1800 numbers | Charged at applicable satellite rates |
| Calls to 13/1300 numbers | Charged at applicable satellite rates |
| Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service | FREE Charged at applicable satellite rates FREE |
| Iridium GO! data | Charged at applicable satellite rates |
| Call Forwarding (within Australia) | Charged at applicable satellite rates |
| Emergency calls 000/112 | Free |
| Calls made within Australia to Telstra Mobile Satellite or Iridium 8816, 8817 | \$2.20 per 30 seconds plus \$1.10 call connection fee |
| Iridium calls made outside Australia to Telstra Mobile Satellite or Iridium 8816, 8817 | \$2.00 per 30 seconds plus \$1.10 call connection fee excludes GST |
| Iridium calls made outside Australia to fixed and mobile services within Australia | \$1.10 per 30 seconds plus 55c call connection fee excludes GST |
| Incoming calls to a Pivotel Iridium service located outside Australia | \$1.21 per 30 seconds |

Miscellaneous Charges

| General charges | |
|-------------------------------|------------------------------------|
| Change of mobile number | \$33 |
| Bill reprint charge | \$6 per bill |
| Late payment fee | \$15 per month |
| International calls & roaming | Call Customer Care on 1300 882 448 |

Pivotel Iridium Satellite plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 30 second increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 24 month minimum term. Visit www.pivotel.com.au/coverage for a coverage map. A compatible Iridium Satellite device is required to access the Pivotel Iridium Satellite service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare.

An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 24 months is \$960 on Pivot 40, \$1,200 on Pivot 50, \$1,800 on Pivot 75, \$2,376 on Pivot 99 and \$1,680 per service on Group 70 (a minimum of 3 services is required for this plan). You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a \$100 connection at the time the service is connected.

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